



PATENT  
11949/2

SP  
10/10/02  
41/8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

WREN, S.

Serial No.: 08/650,834

Filed: May 20, 1996

For: SYSTEM FOR MARKETING  
GOODS AND SERVICES  
UTILIZING COMPUTERIZED  
CENTRAL AND REMOTE  
FACILITIES

Examiner: KALINOWSKI, A.

Art Unit: 2166

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ASSISTANT COMMISSIONER FOR  
PATENTS AND TRADEMARKS  
Washington, D.C. 20231

**SUPPLEMENTAL AMENDMENT**

SIR:

As a supplement to the Request for Continued Examination, filed on September 3, 2002, please amend the above-identified application prior to examination thereof. A marked-up version of the claim amendments showing the changes made is attached hereto and identified as "Red-Lined copy of the Amendment."

**IN THE CLAIMS**

Please amend the claims as follows:

50. (AMENDED) The apparatus of claim 44, wherein said central communications facility is further adapted to provide live customer assistance upon request.

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02 FC:203

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